

The following are commonly asked questions related to the National Provider Identifier (NPI) implementation.

- Q: CCS authorization was issued with my NPI number. I am planning to continue to bill using my Medi-Cal provider number. Will my claims process using the CCS authorization?
- A: Yes, until you are notified that you must solely bill with your NPI, you may continue to bill with your Medi-Cal provider number as long as the Medi-Cal provider number you bill with is linked to the NPI on the CCS authorization.
- Q: I have a CCS authorization issued to my Medi-Cal provider number, however, I will be billing with my NPI. Will the CCS authorization work on my claims?
- A: Yes, as long as the NPI you are billing with is linked to the Medi-Cal provider number on the CCS authorization that authorization will work on your claim.
- Q: I have a CCS authorization issued to my Medi-Cal provider number; I have registered my NPI with Medi-Cal. If I need an extension, can my existing authorization be extended?
- A: No, if you require an extension a new authorization will be required to either cover the extension dates or the entire service period if your authorization is for inpatient services. This new SAR will be issued using your NPI.
- Q: I have a CCS authorization issued to my Medi-Cal provider number, but I have NOT registered my NPI with Medi-Cal. I now require an extension of my authorization; can my existing authorization be extended?

- A: Yes, this authorization can be extended and it will continue to contain your Medi-Cal provider number. However, you should register your NPI as soon as possible.
- Q: I have a CCS authorization issued to my Medi-Cal provider number; I have registered my NPI with Medi-Cal. I now need to provide additional services, can this authorization be modified?
- A: Yes, as long as the authorization is not being modified to extend the authorized dates additional services can be added to the existing SAR.